PRACTICALLY

TIPS & HELP

→ Your user-id and password are strictly personal. That is why:
  • you need to change your password immediately after your first logon.
  • you shouldn’t use passwords that are too obvious.
  • you want to outsmart hackers by changing your password regularly, thus securing your account.

→ As you are the owner of your account, you are responsible for what happens to it. Misuse will lead to expulsion.

→ If you have any queries about your account, please refer to the helpdesk or the DICT reception desk (contact data - see further).

→ For other ICT-related problems too, help is available at the helpdesk.

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HOW TO GET ONLINE AT UGENT?

When you enrol as a fulltime student, exchange student or Open University student, you are automatically online.

Automatically?
Yes, no need to do anything else. You will receive your account data at enrolment.

Account data?
That is your (university) e-mail address, your user-id and your password. The last two make up your personal account.

What does this cost?
These services are free of charge.

So there are no conditions?
Yes there are. At enrolment, you agree to abide by the rules concerning the acceptable use of the university network. You can find these rules on the university’s website.

How can I log on to the university network?
If you are at one of the campuses, you can log on via a pc in one of the many pc classrooms. You can also log on via the internet on your pc at home or in your den.

Please continue …
Part of the university network is accessible to all. However, some internal UGent information for example is only available after you have logged on with your user-id and password.

What else can I do with my account?
A survey of the different facilities can be found at http://helpdesk.UGent.be/online/.

YOUR PERSONAL ACCOUNT AND WHAT YOU CAN DO WITH IT

Online learning
You have access to ‘Minerva’ at: https://minerva.UGent.be/.

E-mail
You will be given a personal e-mail address (your.name@UGent.be). That is accessible via a standard mail client or via webmail at: https://mail.UGent.be/.

Software
You can make use of dozens of software packages at: https://athena.UGent.be/.

World Wide Web
You have very fast access to the internet. Using your account, that includes reserved parts of the UGent university network as well as the Belgian research network BELNET. You can develop and publicize your own web pages.

Personal disk space
You are granted personal disk space on the central servers for the storage of e-mail messages and other files.

Pc rooms
The 50 university pc rooms hold over 1500 personal computers and include printing facilities.

Notebook
You can purchase a fully configured notebook at a very reasonable price.
See http://helpdesk.UGent.be/notebook/.